

Ajen Monitoring Systems Pty Ltd (Smart Start Australia) Removal Customers - 12 x \$50 "The Fuel Gift Card" Offer – Game of Chance

HOW TO ENTER

To be eligible for entry, customers must fully complete Ajen Monitoring Systems Pty Ltd (Smart Start Australia) Online Survey using the link provided in the Interlock Removal feedback survey email between Wednesday 31st July 2024, and Tuesday 29th July 2025 inclusive ("Promotion Period").

As a reward for completing the survey, customers will automatically qualify to go into a monthly draw to receive 1 x \$50 "The Fuel Gift Card". The draw will be conducted by a random number generation and the winner selected using www.random.org from all eligible entries received.

TERMS AND CONDITIONS

1. Instructions on How To Enter and the offer form part of these Terms and Conditions. Participation in this Promotion is deemed acceptance of these Terms and Conditions. Offer not valid in conjunction with any other offer.
2. Entry is only open to Australian residents 18 years or over, excluding Northern Territory residents.
3. Employees (and their immediate families) of the Promoter, the participating Agents, and agencies associated with this promotion are ineligible to participate. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or stepchild (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.
4. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age, and place of residence) and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. In particular, the Promoter and participating Smart Start Agents may require Consumers to provide identification at the time of purchase or at any time while processing entries or delivering entitlements. Identification considered suitable will be determined by the Promoter at its absolute discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
5. Incomplete, indecipherable, or illegible entries will be deemed invalid.
6. Only one entry per person is permitted.
7. If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to require reasonable proof of the identity of the entrant.
8. Promotion commences Wednesday 31st July 2024 and ends 11.59 pm (AEST) Tuesday 29th July 2025 and is not applicable in New Zealand or Northern Territory.

The monthly winners of 1 x \$50 "The Fuel Gift Card" will be drawn by random number generation using www.random.org from all eligible entries received the month prior to the draw by Ajen Monitoring (Smart Start Australia) at 2pm (AEST) on Wednesday of each month – excluding public holidays (4th Sep 2024, 2nd Oct 2024, 6th Nov 2024, 4th Dec 2024, 8th Jan 2025, 5th Feb 2025, 5th Mar 2025, 2nd Apr 2025, 7th May 2025, 4th Jun 2025, 2nd Jul 2025, 30th Jul 2025) at the office of Ajen Monitoring (Smart Start Australia), 31 Korong Street, Heidelberg West VIC 3081. The winner will be notified by email to the email supplied by the entrant on the Ajen Monitoring (Smart Start Australia) Online Survey within 7 days of the draw. Winners are required to formally claim the Gift Card within 21 days of being contacted. The winner is required to provide their first and last name and a valid postal address when claiming The Fuel Gift Card. The Gift Card will be sent to the winner via post (allow up to 4 weeks for Gift Card to be received). The winner's last name, first initial, and postcode will be published on Smart Start Interlocks website within 5 business days of the winner claiming their prize and will be displayed on the website for a minimum of 28 days.

9. If the prize winners do not claim the prize within 21 days of the draw, a re-draw will be conducted within 30 days of the original draw date, at 31 Korong Street, Heidelberg West VIC 3081 using the same methods. If the redraw prize is not claimed within 21 days of the re-draw the prize will lapse.
10. The Promoter's decision is final, and no correspondence will be entered into.
11. Treat "The Fuel Gift Card" ("Card") like cash. Defaced, mutilated, altered, lost, or stolen Cards will not be replaced, refunded or redeemed. Cards are: Redeemable for services at participating Fuel Dealers (n Automotive), Automated Fuel Dispensers, Petroleum and Petroleum Products, and Service Stations. Not redeemable for cash and must be redeemed before the expiry date shown on the Card; will be void and may not be redeemed after expiry date; cannot be reloaded; is partially redeemable. It is up to the winner to use the full value before the expiry date. Cash will not be given for any unused balance. The unused balance on the expiry of this Card will not be refunded or credited. If the purchase exceeds the available Card balance you must make up the difference with another payment method. You are liable for all transactions on your Card, to the extent to which there has been fraud or negligence by us or any of our employees. We reserve the right to change the Terms and Conditions of Use at any time. Changes to Terms and Conditions will be available on www.smartstartinterlocks.com.au.
12. Once "The Fuel Gift Card" has been posted from the Suppliers premises to the winner's address, the Promoter takes no responsibility for damage, delay, or loss in transit.
13. If "The Fuel Gift Card" becomes unavailable, the Promoter, at its discretion, reserves the right to substitute an alternative entitlement to an equal value and/or specification.
14. Any unused credit on a Card, is not transferable or exchangeable and cannot be taken as cash.
15. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated, due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any entrant; or (b) to modify, suspend, terminate or cancel the Promotion, as appropriate.
16. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees, and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any Card or entry that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in offer value to that stated in these Terms and Conditions; (e) any tax liability incurred by an entrant; or (f) use of any entitlement or participation in the Promotion.
17. The Promoter collects personal information in order to conduct the offer and may, for this purpose, disclose such information to third parties, including but not limited to, offer suppliers and as required, to Australian Regulatory Authorities. Entry is conditional on providing this information. The Promoter may, for an indefinite period unless otherwise advised, use the information for promotional, marketing, and publicity purposes including sending electronic messages or telephoning the entrant. Entrants should direct any request to access, update, or correct information to the Promoter. All entries become the property of the Promoter.
18. The Promoter is Ajen Monitoring Systems Proprietary Limited trading as Smart Start Australia, ABN 90 132 153 694, of 31 Korong Street, Heidelberg West VIC 3081.